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## **CCP Program Summary**

Sara Singh O 28 September · 📀

Thank you BikeBrampton for hosting a BikeWrx pop-up clinic in the Knightsbridge Community. Loved sharing my fav' cycle paths and connecting with residents who want to see improvements to our active transportation infrastructure across #Brampton



Figure 1 MPP Sara Singh visiting a Pop-Up at Knightsbridge

months, we delivered 120 hours to 2,348 residents over 46 events spanning 17 locations across Brampton and Caledon (Figure 2)<sup>1</sup>. Services at these events included free bike bell and light installation (courtesy of the Region of Peel), ABC quick checks, basic repairs, bike and helmet fittings, route planning, trail etiquette, group rides (n = 8), obstacle courses (n= 7), and one-on-one rider education. Continuing to offer these services in 2021 not only allowed us to significantly enhance visibility, but to also reach residents who otherwise would have remained unaware of the community cycling services available within the Brampton and Caledon Community. Over the course of the season, we estimate to have installed over a thousand bells/lights and provided mechanical evaluation and tune-ups to over 1,852 bikes.

The Brampton and Caledon Bike Hub continues to deliver programming for the Region of Peel's Community Cycling Program in partnership with BikeBrampton and PCHS in year three. As of March 2021, Sonia Maset assumed the responsibility of management and operational support of program delivery. Venues for the program's activities have been generously provided by PCHS, the City of Brampton, the Town of Caledon, Heart Lake Baptist Church, and Bramalea Secondary School.

This document is an interim report on the services delivered from March 2021 until October 28, 2021.

## BikeWrx Pop-Ups

Our goal at the beginning of the summer of 2021 was to provide 100 hours of service to 2,000 residents between July and October at 10 different locations across Brampton and 3 in Caledon. In four



*Figure 2* Brampton Bike Hub pop-up team, Grupo Bimbo and participants posing for a photo with Councillor Williams, Mayor Brown, and their families.

<sup>&</sup>lt;sup>1</sup> <u>http://bikebrampton.ca/events/</u> for a full list of times and dates for each event.

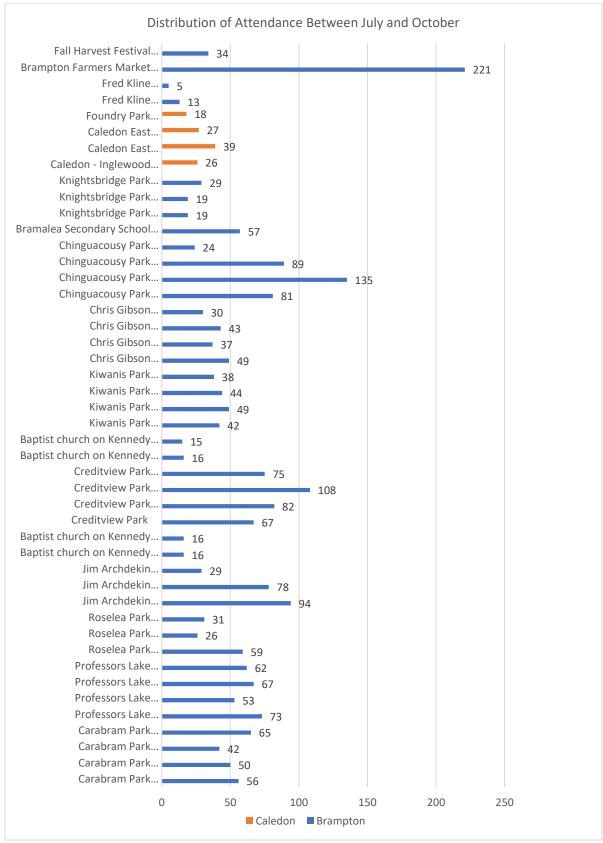


Figure 2

These events were promoted by door-to-door postcard delivery, online paid and non-paid advertising as well as through other event collaborators. Pre-registrations and bookings were encouraged with a one and three chance to win a bicycle accessory prize pack valued over \$130. 37% of pre-registrants (n = 657) attended their scheduled time and accounted for 14% of total residents we serviced. Those who signed-up online first filled out a registration form, and then booked a spot to attend through Calendly's scheduling service.



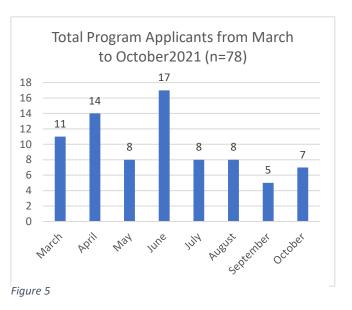
*Figure 3* Owen (left) giving a pre-register contest winner a bicycle accessory prize pack. Althea (right) receiving her bike accessory prize pack.



A tremendous amount of time and energy was devoted to making these events a success. As of August 30<sup>th</sup>, 2021, 103 volunteers and staff contributed over 1,080 hours to the delivery of pop-ups alone. Fifty-nine of these volunteers were recruited through the Volunteer Resources Team from the Region of Peel, with 9 returning multiple times. Having Region of Peel Volunteers also provided a unique opportunity to train and educate additional residents on basic bike mechanics as well as more in-depth practical cycling education over the two-to-threehour Pop-Up sessions. The core team delivering pop-ups grew from 11 at the beginning of the summer to 29 near the end. Many of these new volunteers are high-school aged and eager to develop their mechanical and practical riding skills.

*Figure 4* Avani (left), and Owen (right) hauling between 60-75kg of equipment between events.

The goal for the season was also to deliver all equipment for events in Brampton by bicycle. Thank you to our part-time Summer Students Avani, Anandi, Joshua, and Owen who hauled equipment rain or shine and showed us what bicycles are truly capable of. At the start of the season, students participated in a brief 2-hour on-road training courtesy of mentors Lisa and Steve to prepare them for the long hauls ahead. Equipment for these events was graciously



stored in the garages, sheds, and backyards of Dennis, Lucie, Indra, Steve, Alina, Heidi, and Yvon, as well as at the bike cage in 50 Sunny Meadow Blvd.

With many new volunteers living close to Professors Lake and Carabram Park, riding to and from these events provided a unique opportunity to overlap mentorship program to some of the volunteers helping at events. With many returning volunteers, group rides were arranged both to events as well as the "haul houses" where equipment was being stored. Great work to Sanjana, Morgan, Avani, Anandi, Tejvinder, Vasanth, Krishna, Kapil, Tahmoor, and Yash who accompanied us on over 20 rides throughout the season!

## Pedalwise Program Update

From March to October 2021, 78 residents signed up for Pedalwise. Eight of the protégés who signed up during this time did so after attending the Catholic-Cultural Services community presentation, Route Planning Workshops, or one the Virtual BikeWrx Events.

While the number of sign-ups increased 32% from 2020, total Pedalwise program engagement remained low in 2021. Fifty-four percent of the protégés signed up between



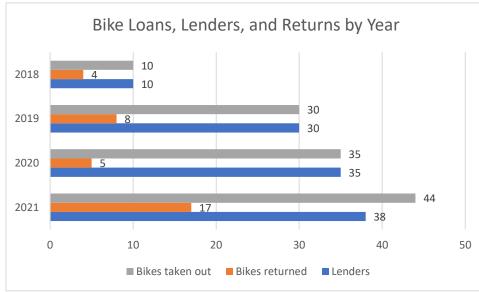
*Figure 6* The Lapido family swapping out bikes and picking up some new ones for their family to learn to ride together after taking lessons with Alina.

March and June while COVID-19 stay-at-home orders were in effect and no mentor engagement was possible. With shortages in bicycle availability and increased demand during the pandemic, many new registrants joined the program with the sole purpose of obtaining a bicycle. By the time the stay-at-home orders were lifted on June 11<sup>th</sup>, many of those who signed-up earlier either already found another bicycle or were no longer interested in participating in the Pedalwise program. After stay-at-home orders were lifted, 20 Pedalwise protégés participated in the mentorship program.

## Pedalwise Subchapters

We've been able to create only one Pedalwise subchapter so far this year against our target. Creating sub-chapters requires committed leaders to step forward to help organize events in their local community. We underestimated the extended timeframe of the impact of the COVID-19 pandemic on the comfort level of existing mentors to work with potentially unvaccinated protégés and the challenges this posed with mentor recruitment and training.

With COVID-19 restrictions being eased and improved vaccination rates the appetite for group events is returning. This has started with Lisa Stokes announcing she is comfortable in re-establishing the Northeast riders' group that is now meeting every Sunday morning. Our plan is to develop mentor recruitment strategies over the winter, use Lisa's group as a template, and build momentum for spring 2022. We did see success in inviting the public to participate in group rides in conjunction with the BikeWrx pop-ups. Fifty-five people participated in group rides including: Fred Kline Park (n = 7), Heartbeat Baptist Church (n = 17), Professors Lake (n = 6), Chris Gibson Park (n = 14; n = 10), and Chinguacousy Park (n = 11). When developing Pedalwise Subchapters for the next season, we will reach out to those who expressed interest or participated in group rides as well as existing Pedalwise participants.



## Activity in the Bike Library

borrowed from the library this year, with some individuals taking out and returning bikes multiple times depending on the Bike Library waitlist and their changing riding behaviours. As of October 20<sup>th</sup>, 2021, 44 bikes were borrowed and 16 returned. With the

Forty-Four bikes were

## Figure7 All bike library activity from 2021 to 2018.

increased demand and limited availability of bicycles in the cage early in the season, we shortened the duration of the rental period to 2-weeks, allowing us to ensure availability to those on waitlists. We also modified the deposit structure from \$40 to a sliding scale structure up to a maximum of \$150. This gave folks the option to freely swap out bikes that no longer fit. Alternatively, we offered a modified earn-a-bike program to those willing to volunteer at pop-ups or at the bike library. Those that opted for the deposit still had the full amount returned to them once the bike was returned. Later in the season, we extended the bike loan period as our supply steadily increased. Many of those bikes will "winter over" at their temporary homes.

There was a lot of movement in the Bike Library in 2021, and not all of it intentional. In April we discovered 13 bikes and hundreds of dollars in equipment, tools, and parts stolen from the cage, resulting in some minor capital expenditure being allotted to ensure bikes that are donated to us go back into the community the way they were intended. Additional planned expenditures will be to cover the perimeter of the top portion of the cage with fencing, as well as register all bikes that pass through the cage with Project 529.

On the positive side, a new relationship formed with the Peel Community Recycling Centre netted ( $\Sigma$ = 51) bikes. In addition, increased exposure to local community members about our program at pop-ups ( $\Sigma$ = 50, n=28) resulted in the most bikes we've ever received as donations in a season ( $\Sigma$  = 101). Since Pedalwise is aimed primarily at adults and families, we had excess kid's bikes in inventory. We gave 27 of

them to Massey St. Public School for their Bike Swap Program in June. In October we donated another 23 adult sized bikes from the CRC in preparation for a collaborative Fix-a-Thon event that is being planned in conjunction with their bike swap for April 2022.

# Virtual Programming Shift

Early in the season, using guidance of Peel Public Health, we continued our virtual programming from the previous year. We hosted 5 two-hour Virtual Route Planning Workshops from April to May and 4 one-hour Route Planning Workshops for Bike Month in June. These activities were promoted through social media as well as with the City of Brampton's Cycling page as well as the Region of Peel website.

## Brampton Downtown Bike Hub

We are thrilled to announce that The City of Brampton offered the Brampton Bike Hub a home in the downtown. In Mid-November we will get the keys. We will design and outfit the space over the winter with the goal to be operational before Spring. Our plan is to offer a DIY bike repair services, a Build-A-Bike Program, educational bike seminars, along with social services programming provided by PCHS. Thank you to Tegan Moss from B!KE for sharing some of her 10 years of wisdom operating one of the highest capacity community bike shops in Canada.

Marketing and Outreach	Target	Outcome: March 2021 to October 2021
Instagram		Followers: 443
		Posts: 18
		Impressions: 376
Twitter		Followers: 1,191
		Posts: 42
		Impressions: 30,185
		Visits: 2,541
		Mentions: 243
Facebook		Followers: 650
		Posts: 56
		Impressions: 125,051
		Visits: 1,783
		Engagements: 4,717
Youtube		Subscribers 8
		Videos: 8
		Views: 307
		Be Seen, Be Predictable, Be Aware, Be Heard, Be
		Comfortable, Be Courteous, Kids Talk about Biking,
		Bike Lane Coming
Snapchat		Geomap videos: 3
		Views: 602
Strava		Members: 405
		Posts: 2

# Summary Program Results

Bikebrampton - blog		Posts: 11
		Lock your bike securely, Trail Etiquette, Streets for
		People, Buying a Used Bike, BikeWrx Pop ups, Bike
		the Creek 2021 Virtual,
Bikebrampton - newsletter		Newsletters: 8
		Subscribers: 874
		Opens: 3,327; Open Rate: 42% - 63%
		Click Rate: 8-18%
Bikebrampton - search engine		Views: 18,117
		(903 from Facebook, 1,877 from Wordpress, 220
		from Twitter, 93 from Linktree, 72 from
		walkandrollpeel.ca, 33 from Reddit, 30 from
		ecosia.org, 8 from northernontario.travel, 4 from
		Instagram)
Linktree - Bcbikehub		Views: 260
		Clicks: 170
Promotional materials		BikeWrx Pop-Up Postcard - 14 versions (5,050
(Handout materials)	10 in	printed)
	Brampton:	Virtual Bikewrx: 3 versions
	2 in	Virtual Route planning: 1
	Caledon	Heart Beat Bikes Obstacle Course: 1
		See Appendix A for images

Program Activities	Target	Outcome: March 2021 to October 2021	
Resume Bike Hub Activities	October- March	Indoor activities will be resumed, we are presently working with PCHS to re-open 50 Sunny Meadow Blvd for December or January.	
Downtown Bike Hub	November	We will officially be operating a DIY Community Bike Hub in Downtown Brampton. We will be getting the keys mid-November and begin altering the space to begin operations by Spring	
Bike Library Volunteer Repair Sessions		48 bikes repaired (28 for Massey St, 20 for Program) 10 bikes were broken down July - 5 volunteers, 2 hrs August - 5 volunteers, 15 hrs September 10 volunteers, 20 Hrs *October breakdown will be included in Final Report	
Bikes Donated		101 total 51 from the Community Recycling Centre 50 from 28 members of the community	
Bikes Bikes lent & returned		44 bikes lent out to 38 Protégé Bikes Returned: 15 Total bikes rented out currently: 86	
<b>Program Activities</b>	Target	Outcome: March 2021 to October 2021	

Massey St Bike		Total: 51
Swap		28 Bikes in June (3 adult, 25 child-youth sized bikes)
		23 bikes in October (mainly adult sized bikes, in disrepair for
		future Fix-A-Thon event)
Community		120 total:
Meetings		Anti-Racism Workshop Series by Future Ground Network 1-4,
		Advance Brampton Fund, Virtual BikeWrx, Route Planning
		Workshop, Heart Beat Bikes, McMurchy SNAP, West Bolton
	50	SNAP, Bramalea SNAP, Public Art Bike Tour, Nurturing
		Neighbourhoods, CAP Webinar, Supporting a Culture of Cycling,
		PSARTS, AT Collaboration with DSF, Catholic Cross Cultural
		Services, BSN, BCN, BEA, Climate Change Youth Forum, and
		Kennedy Valley Trail
Community		Total: 163
Presentations	LINC,	April 4 - National Nigerian Community Easter Fiesta: 63
	Newcomer,	April 22 - Climate Change Youth Forum: 33
	ect	May 27 - Equity in Transportation: 23
		June 2 - Catholic cross-cultural services: 21
		September 16 - Ontario By Bike: 23
Promotional &		Bramalea SNAP - Pop-Up September 25: (incl. in pop-up #'s)
Collaborative		Bolton SNAP - Pop-Up October 16th - (incl. in pop-up #'s)
events	Bramalea &	McMurchy SNAP – Pop-Ups @ Fred Kline Park & Chris Gibson
	Bolton SNAP	Park (incl. in pop-up #'s)
		Heartbeat Baptist Church 4-day Obstacle Course & Group ride:
		(incl in pop-up #'s)
Participate in Art &		221 people at the Farmers Market
Environment		15 people at the BEA
Promotion with		Ontario by Bike (already conted)
COB		*Art Crawl Cancelled by Organizers
Community events		Bike Month - 4 one-hour Virtual Route Planning Sessions: 55
		Virtual BikeWrx - 5 two-hour Virtual Repair Events: 68
		Virtual Bike the Creek n. =583 (48% resided in Brampton)
Wayfinding	10	1 Virtual video to be delivered in up to 14 classrooms this Fall
Program	10	(See Videos "Kids Talking About Biking")

Program Activities	Target	Outcome: March 2021 to October	2021	
Pop-Ups		46 Events 2,377 Attendees 120 hrs of Programming Caledon:		
	36 events 2,000 people 100 hours of programming	<b>Brampton:</b> 42 events 2,263 Attendee's 110 hrs of Programming 7 Obstacle Courses 6 Group Rides 1,000 bike bells installed 1,000 front and back lights installed 960 hours of labour into program delivery (As of August 30th)	4 events 114 Attendee's 50 Bells installed 50 front and back lights installed lights installed 10 hours of Programming * Pop-ups in Caledon occurred later in the season due to COVID-19 safety restrictions from the Town of Caledon. Labour will be calculated for Final Report	
Pedalwise sub-chapters in areas of Brampton where there is a high concentration of Protégés	4	2 North-East Rides: 21 attendees; 0 0 South-East; 0 South-West * See Pedalwise Subchapters sectio		
Mentor Recruitment & Training	CAN-BIKE 4 Virtual Training.	CAN-BIKE 4 on-road training- did not take place Virtual Mentor Training - 1 two-hour session delivered by Lisa, Steve and Sonia: 3 4 Active Mentors remain		
Pedalwise Activity Group Rides	6	Public Group Rides: 6 (attended by Professors Lake: 6 Chris Gibson (2) Baptist Church: 17, and Chinguacou	14; Fred Kline: 7; Heart Beat	
Pedalwise Protégé Assessment & Training Clinics	20	94 Individuals attended rider assess Obstacle Course Events (n= 7, ∑ = 9 participants were protégé, though	1 attendees). Some	
Pedalwise Sign-Ups		Signups: 78 (32% increase from 202 Total: 224	20)	
Protégé encouragement contests	2	0 With low Protégé engagement this continuing to hinder the engageme there were no Summer or Fall Incer Encouragement contests did howev Pop-Up Pre-registrations being ann Figure 3.	nt of mentors and Protégé, ntives for Strava. ver take place in relation to	

Program Activities	Target	Outcome: March 2021 to October 2021
Protégé orientation		28 individuals participated in Protégé Training 7 volunteers who were not officially sign-ed up for the program were also mentored and participated in obstacle courses and group rides throughout the season. 11 Volunteers participated in over 20 haul trips and 3 obstacle courses
Protégé safety training	3	2 sessions to 4 participants total. 4 Summer students (Avani, Anandi, Joshua, and Owen) participated in Safety Training and Assessment Delivered by Lisa, Sonia, and Steve in preparation for hauling equipment for Pop-Ups
Strava		No. Trips recorded: 941 Average distance: 20.56 km Total km logged: 19,940 km Total Participants: 7-9 per month

# Suggested Work Plan for CCP Year Four

In the spring of 2022, COVID-19 restrictions should be lifted even further. Given the success of Pop-Ups this past season, we are evaluating what the 2022 schedule might look like to meet increasing operational demand for Bike Hub services. We are thrilled to have the opportunity to occupy a downtown space to continue teaching thousands of residents in Brampton just how empowering fixing their bike can be. Right now, we are identifying the personnel, amenities, and programming structures that will help us maximize this space and bring vitality to a Downtown cycling culture. We will seek collaborations with local BIA, the Brampton Tourism Department, BBOT, and other local businesses for this objective. We will also work with collaborate with community partners like PCHS4Youth to deliver a Build-A-Bike Program or Earn-A Bike Program. Regular BikeWrx programming at 50 Sunny Meadow Blvd will resume as well as bi-weekly or monthly sessions at Southfields. One-off activities will be run in collaboration with other community organizations in Caledon East, Bolton, and other Brampton facilities. Our goal is to continue offering Pop-Up services throughout the summer of 2022 in locations with the best turn-out as well as enhance capacity for events by training students volunteering at these events in the winter and shoulder seasons.

For the second year of applying for Advance Brampton Funding with the goal of using funds to cover some of the capital investment related to staffing and capital investments for the Downtown Bike Hub.

# Fix-a-Thon program in collaboration with schools & Region of Peel Community Recycling Centre

Riding on the success of last year, we hope to expand the scope of pop-ups for next summer by offering workshops to high school students seeking volunteer hours and/or a bicycle for themselves to train them on how to perform more advanced repairs. These workshops will be hosted either at the Bike Hub Downtown Brampton or at 50 Sunny Meadow Blvd and hosted by one of our skilled bike mechanics instructors. Students who take part in workshops will have the opportunity to gain further volunteer

hours by helping at pop-up clinics at their schools as well as a Fix-A-Thons. If they do not already have a bicycle, hours spent volunteering at pop-ups or workshops will count towards an Earn-A-Bike program.

The Fix-A-Thon will be a pilot project in collaboration with the Region of Peel's Community Recycling Centre, Massey St. Public School, and Bramalea Secondary School. Bikes repaired at the fix-a-thon will go to the parents of families attending the school so that they have the chance to ride together as a family. Donated bikes and those returned from the Bike Swap will be stored at the Public School and evaluated for repairs. The Fix-a-thon will take place over one to two days in April 2022. One or two bike mechanics will supervise sub-groups made up of adult volunteers, a teen volunteer who attended workshops, and one to three other students looking to learn to fix bikes. Each group will be given 3-4 bikes repair. The goal of having this event is to reduce the number of bicycles going to landfills, provide access to bicycles to families in need, while also enhancing the knowledge of students provide practical mechanic skills to students and provide training early-on in the season to students eager to give back to their community.

Job Title	Team	Кеу	Qualifications
	Member	Responsibilities	
Program Manager	Sonia Maset	Overall management of the program and its deliverables	BSc in Psychology 4 yrs program coordination and operations support Member of B!KE Peterborough since 2014 2 yrs statistics tutor 2 yrs experiencing bike culture in Taiwan Regular commuter cyclist Passionate about active transportation
Website Technical Management	Kevin Montgomery	BikeBrampton web-site management	Certified user experience designer Experience working with large data sets
Bike Mechanic	Peter Sweeney	Hands on support for the Pedalwise & BikeWrx programs	30 years of mechanical expertise Experienced bike mechanics teacher Experienced in providing bicycle repair services.
Bike Mechanic	Gerald Pyjor	Hands on support for the Pedalwise & BikeWrx programs	Certified bicycle mechanic Experience delivering bicycle mechanics training Experience providing bicycle repair services
Bike Mechanic	Peter Bolton	Hands on support for the Pedalwise & BikeWrx programs	Certified bicycle mechanic Experience delivering bicycle mechanics training Experience providing bicycle repair services
Cycling skills instructor	Alina Grzejszczak	Ensure program safety. Provide bicycle skills training.	Experience with both child and adult education Certified CAN-Bike instructor
PCHS Liaison	Amanjit Kahlon	Manager of Operations	

## Project Team

#### Appendix A – Promotional Materials



*Figure 8* Front (left) and back (middle) of postcards delivered door-to-door as well as at events. The front image was modified to be promoted in a variety of locations, as pictured in Garden Square in Downtown Brampton. There were 14 different back versions of the postcards to reflect the different locations visited across Brampton and Caledon.



Figure 9 Three posters for the 5 Virtual BikeWrx events



Figure 10 Route Planning workshops for Bike Month in June



## Acknowledgement

Many thanks to the 90 volunteers (as of August 30<sup>th</sup>) and staff that made biking in Brampton and Caledon smoother, more fun and safe through our Pop-Ups, Virtual Events and Bike Library Sessions: Alina, Aman, Amanda, Amrit, Ana Maria, Anandi Andrea, Aneesh, Ashutosh, Avani, Carey, Catherine, Christina, Cindy, Daniele, David, Dayle, Deepak, Dennis, George, Gerald, Maria, Gurpreet, Hieu, Henrik, Indra, Isama, Jagneeth, Jagnoor, Jaidyn, James, Jason, Joe, Joesph P.,Jonathan, Josh, Kapil, Kashish, Kevin, Kusum, Lisa S. Lisa B. Manahil, Manavdeep, Marcus, Marian, Mark, Matthew, Merlin, Mithussha, Mohammed, Morgan, Nag, Nazia, Nelson, Owen, Parag, Peter, Polly Prabhdeep, Prya, Rachel, Ravi, Rob, Sameer, Sana, Sanamjeet, Sandra, Sanjana, Satinder, Shubhkamanjit, Solomon, Steve, Sue, Sunila, Sunpreet, Tejvinder, Tyrell, Valerie, Vasanth, Wagas, Wayne, Yakoob, Yash, and Wayne

An extra special thank you of those who helped in all the planning that went into coordinating this season successful, many of which are Mentors in the Program helping folks feel safe on the road. Thank you to Cindy, Avani, Anandi, Lisa, George, Kevin, Jona, Peter, Gerald, Valerie, Alina, Steve, David, and Dayle for your continued.

Thank you to Groupo Bimbo for sponsoring the Cargo Trailers from Wike, additional parts, tools, and components that were used in the Bike Library and Pop-Up Events. Your investment allowed members in the community who might not otherwise be able to afford new parts and components for their bikes, making them more reliable, and safe.

Thank you to the CRC and the 28 individuals who donated a whopping 101 bikes to the program this year! We are absolutely blown away by your generosity, and we cannot wait to get them into the hands of eager community members.

## Appendix B – Photos and Testimonials of Events

## Testimonials

"Hello, Big Thank You for promoting biking activities in Brampton and for providing valuable information on trails, tips to all cyclists. Recently, my son & I attended an event where BikeBrampton team helped with repairs to the bike. HUGE Thank You for helping fix my son's bike - it desperately needed repairs!! The crew was very supportive & helpful, they took the time to replace the faulty components and get the bike roadworthy again!! Applaud the exceptional service." Sincerely, Ashish Kemkar

Figure 11

"My son attended your free workshop at Bramalea Secondary School on Sept 24. you really helped him and fine tune his bike along with a free bell." Arashdeep Sandhu

#### Figure 12

#### "Hi David

Thanks for the following up! Sonia came by yesterday and helped with our bikes. We really appreciated that she was able to come by and show us some stuff! Thanks again" Mary Jane

#### Figure 13

Thanks for a lovely experience, Sonia. I got all my questions answered, and my bike now boasts some new features it never had before. I'm very impressed with the professionalism and warm welcome.

Thanks so much to you, Peter, Joshua, and the rest of the wonderful team.

This is my first time, but it exceeded my expectations.

God bless.

Aziz Youssef Peace!

## Figure 14

Thank you for taking the time to look over my bike. I had not rode it in a while and wanted to make sure it is still in good working order so that I can go for a bike ride with my kids. I appreciate what you are doing. Keep up the great work

Thanks again,

Wes Chan.

Figure 15

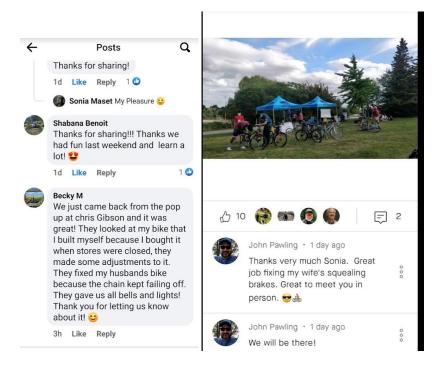


Figure 16 (left) Becky M giving us a shout-out on a Facebook post for services she and her husband received at Chris Gibson Park. John Pawling (left) giving us a shout-out on Strava for getting his wife's brakes in order

#### Photos

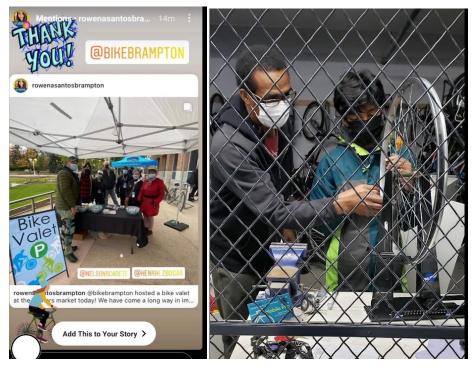


Figure 17 (left) Councillor Santos giving us a shoutout for our Bike Valet on Oct 23. Peter Sweeney (right) demonstrating Wheel Truing to Kapil at the Bike Library



Figure 18 (Right to left) Tejvinder, Vasanth, and Sanjana riding back 12 Km on Sept 3rd after volunteering at Chris Gibson



Figure 19 Kapil volunteering to help sort through bikes at the CRC for the Bike Library and Massey St. Bike Swap.







Figure 20 Heart Beat Bikes 4 day Bike Rodeo Obstacle Course